



# Getting to Know Your 2009 GMC Savana Chevrolet Express



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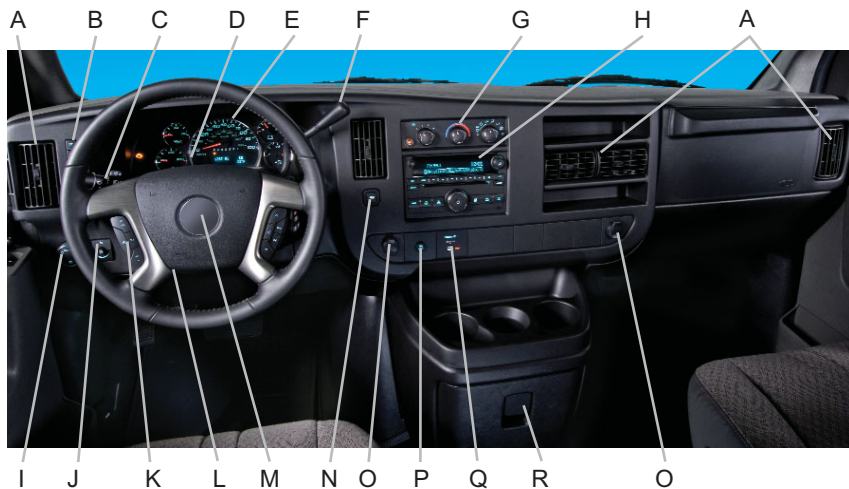
### OWNER INFORMATION

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Congratulations on your purchase of a Chevrolet Express or GMC Savana. Please read this information and your Owner Manual to ensure an outstanding ownership experience. Note that your vehicle may not include all the features described in this booklet. Keep this booklet with your Owner Manual for easy reference.

## DRIVER INFORMATION

### Instrument Panel

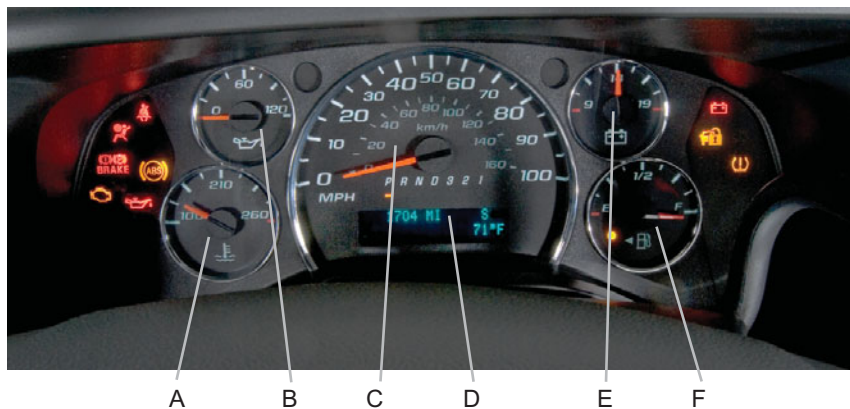


The main features of the instrument panel include:

- A. Air Outlets
- B. Driver Information Center Buttons
- C. Turn Signal/Multifunction Lever
- D. Hazard Warning Flashers Button
- E. Instrument Panel Cluster
- F. Shift Lever
- G. Climate Control System
- H. Audio System
- I. Exterior Lamp Controls
- J. Instrument Panel Brightness Control
- K. Cruise Control Buttons
- L. Tilt Wheel Lever
- M. Horn
- N. Tow/Haul Mode Button
- O. Accessory Power Outlets
- P. StabiliTrak Button
- Q. Airbag Off Switch
- R. Storage Compartment

See Section 3 of your Owner Manual.

## Instrument Panel Cluster – Gasoline Engine



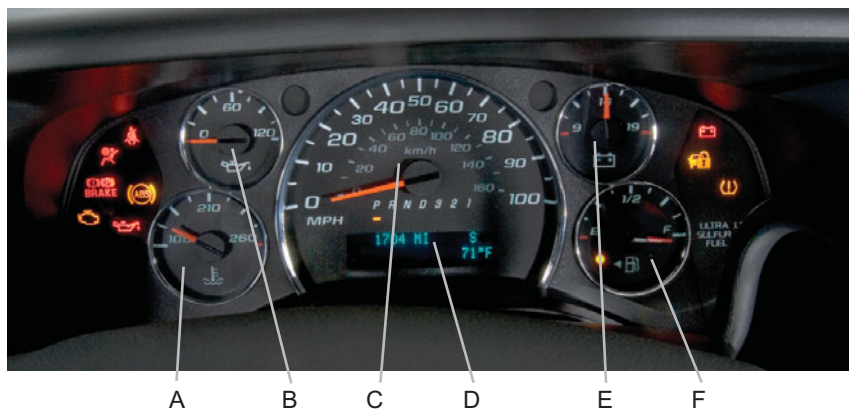
Your vehicle's instrument panel is equipped with this cluster or one very similar to it. The instrument panel cluster includes these key features:

- A. Engine Coolant Temperature Gauge
- B. Oil Pressure Gauge
- C. Speedometer
- D. Odometer/Driver Information Center
- E. Voltmeter
- F. Fuel Gauge

**Note:** The instrument panel cluster is designed to let you know about many important aspects of your vehicle's operation. It is important to read your Owner Manual and become familiar with the information being relayed to you by the lights, gauges and indicators, as well as what action can be taken to ensure safety and to prevent damage.

See Section 3 of your Owner Manual.

## Instrument Panel Cluster – Diesel Engine



Your vehicle's instrument panel is equipped with this cluster or one very similar to it. The instrument panel cluster includes these key features:

- A. Engine Coolant Temperature Gauge
- B. Oil Pressure Gauge
- C. Speedometer
- D. Odometer/Driver Information Center
- E. Voltmeter
- F. Fuel Gauge

**Note:** The instrument panel cluster is designed to let you know about many important aspects of your vehicle's operation. It is important to read your Owner Manual and become familiar with the information being relayed to you by the lights, gauges and indicators, as well as what action can be taken to ensure safety and to prevent damage.

**Diesel engine only:** Your vehicle is equipped with a Diesel Particulate Filter Emissions System and requires Ultra-Low Sulfur Diesel Fuel. Maintenance messages may appear on the Driver Information Center regarding this system. See your Diesel Engine Owner Manual for more information.


See Section 3 of your Owner Manual.

## Driver Information Center



Your vehicle's Driver Information Center (DIC) provides vehicle information, vehicle feature customization, and vehicle warning messages. The DIC messages will be shown on the instrument panel cluster display.

The controls for operating the DIC are located on the left side of the instrument panel cluster. They include:

 **Trip/Fuel:** Press this button to display the following trip and fuel information:


- Odometer
- Trip Odometers
- Fuel Range
- Average Economy
- Fuel Used
- Timer
- Average Speed
- Digital Tachometer

 **(Vehicle Information):** Press this button to display the following vehicle information:


- Oil Life
- Fuel Filter



- Display Units (English/Metric)
- Tire Pressures
- Engine Hours
- Tire Pressure Monitor Programming
- Compass Zone and Compass Calibration
- Remote Keyless Entry Programming



 **(Customization):** Press this button to scroll through the following customization features:








- Display Language
- Auto Door Lock
- Auto Door Unlock
- Remote Door Lock (if equipped)
- Remote Door Unlock (if equipped)
- Delay Door Lock
- Exit Lighting
- Approach Lighting (if equipped)
- Chime Volume
- Elevated Idle (if equipped)
- Factory Settings

 **(Set/Reset):** Press this button to set or reset DIC functions or to acknowledge a warning message.


### Vehicle Customization Settings

To customize features to a preferred setting:

1. With the vehicle in Park, turn on the ignition.
2. Press the  (Customization) button to scroll through the feature settings menu.
3. With the desired customization feature displayed, press the  (Set/Reset) button to access the settings.

4. Press the  button to scroll through the available settings.
5. With the desired setting displayed, press the  button to select it.
6. Press the  button to scroll to the next feature.
7. To exit the Feature Settings menu, press the  button until EXIT FEATURE SETTINGS is displayed and then press the  button; or press the  button or the  button.

### Warnings and Messages

The DIC provides a variety of vehicle warning messages (depending on optional equipment) if a problem is sensed in a vehicle system. To acknowledge a message and clear it from the display, press the  (Set/Reset) button. Some urgent messages cannot be cleared from the DIC display.

If you have a current OnStar subscription, and a warning message appears, you can press the OnStar button and speak to an OnStar Advisor. In many vehicles, OnStar Advisors can access certain diagnostic information and can tell you how serious the problem is and what you should do about it.

**Note:** Your vehicle's warnings and messages provide critical information that can prevent damage to your vehicle. Review your Owner Manual to become familiar with the information displayed and the action required.


See Section 3 of your Owner Manual.


## SAFETY & SECURITY


### Remote Keyless Entry (if equipped)

The Remote Keyless Entry (RKE) transmitter includes the following functions:

 **(Lock):** Press this button once to lock all the doors. RKE feedback can be programmed using the Driver Information Center (DIC).

 **(Unlock):** Press this button once to unlock the driver's door. Press the button again within five seconds to unlock the remaining doors. RKE feedback can be programmed using the DIC.

 **(Cargo Door):** Press this button to unlock the cargo doors only.

 **(Vehicle Locator/Panic Alarm):** Press this button while the ignition is turned off to locate your vehicle or activate the alarm. Briefly press the button to locate your vehicle. The horn will chirp three times. Press and hold the button for three seconds to activate the alarm. The horn will sound and both the interior and exterior lamps will flash for up to 30 seconds. To cancel the alarm, press the button again or start the vehicle.

If you notice a decrease in the range of the RKE transmitter, try this:

- Check the distance. You may be too far from your vehicle, especially during rainy or snowy weather.
- Check the location. Other vehicles or objects may be blocking the signal.


- Check to determine whether battery replacement or resynchronization is necessary.

**Note:** The RKE system will not operate if the hood is open or if the key is in the ignition.

See Section 2 of your Owner Manual.

## PASS-Key® III Theft-Deterrent System

Your vehicle is equipped with the PASS-Key III theft-deterrent system, which is a passive system that disables the vehicle's starter and fuel system if someone attempts to start the vehicle without the correct key.

During normal operation, the  (Security) light will turn off approximately five seconds after the key is turned to Run.

If the security light turns on while driving and stays on, there may be a problem with the PASS-Key III system. You will be able to restart the engine if you turn off the engine; however, your vehicle will not be protected by PASS-Key III and you should see your GM dealer.

See Section 2 of your Owner Manual.

## Door Locks

### Lockout Protection

This feature protects you from locking the vehicle with the key in the ignition. If the power door lock switch is pressed when either the driver's, passenger's or rear doors are open, all of the doors will lock and then the driver's door will unlock. This feature does not include the side cargo door.



## Cargo Door Relocking

This feature secures the side cargo door after unloading cargo. If the side cargo door is open when the Lock button on the power door lock switch or the Remote Keyless Entry transmitter is pressed, all doors will lock and then relock after the side cargo door is closed. The side cargo door must be closed within several minutes for the relock to occur.

## Security Locks (if equipped)

Security locks can be engaged on the passenger-side rear door, the side sliding door and the driver-side and passenger-side 60/40 swing-out side doors so that passengers can't open the doors from the inside.



To engage the security locks, move the lever on the door to the  (Lock) position. Move it to the  (Unlock) position to return the doors to normal operation.

See Section 2 of your Owner Manual.



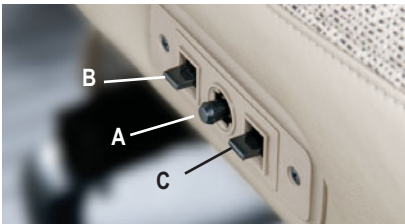
## COMFORT

### Manual Front Seat Adjustment

To move the front seats forward or rearward, lift and hold the bar located under the front of each seat. Slide the seat to the desired position and release the bar. Try to move the seat with your body to ensure it is locked in place.

See Section 1 of your Owner Manual.

### Power Front Seat Adjustment (if equipped)



The power front seat can be adjusted while seated using the control located on the front of the seat cushion.

#### Seat Position Adjustment

To raise or lower the seat, move the center knob (A) up or down.

To move the seat forward or rearward, move the center knob to the right or left.

#### Seat Cushion Adjustment

To raise or lower the front of the seat cushion, move the inboard lever (B) up or down.

To raise or lower the rear of the seat cushion, move the outboard lever (C) up or down.

See Section 1 of your Owner Manual.

### Reclining Front Seatbacks



To adjust the seatbacks, lift the lever located on the inboard side of each front seat. Move the seatback with your body to the desired position and release the lever. Try to move the seatback with your body to ensure it is locked in place.

See Section 1 of your Owner Manual.

### Rear Climate Control (if equipped)

The rear heating and air conditioning system works with the main climate control system and regulates the temperature, fan speed and air delivery for the rear-seat passengers.

Using the front overhead control panel, the driver can operate the rear climate control, adjusting the fan speed, airflow and temperature setting.

Turn the front fan knob to the Rear Control position to allow rear-seat passengers to use the rear control panel. This disables the front control panel.

#### Control Panel Operation

The rear climate control panel includes the following functions:

**Fan:** Turn the left knob to increase or decrease the fan speed in the rear-



seating area. Turn the knob to ○ (OFF) to turn off the fan.



**⚡ (Vent):** Turn the center knob to this mode to direct most of the air to the upper outlets.

**🌊 (Floor):** Turn the center knob to this mode to direct most of the air to the floor outlets.

Turn the knob to any position between these two modes to blend the airflow.

**Temperature Control:** Turn the right knob to increase or decrease the temperature for the rear-seating area.

The air conditioning system on the main climate control panel must be turned on to direct cooled air to the rear-seating area; otherwise, the rear of the vehicle will remain at cabin temperature.

See Section 3 of your Owner Manual.

## ENTERTAINMENT

### Audio System Features

While most of the features on your radio will look familiar, some of the following may be new:

**⏻ (Power/Volume):** Press this knob to turn the system on or off. Turn the knob to adjust the volume.



Base radio shown

**i (Information):** Press this button to switch the display between the radio station frequency and the time. Also, press this button to display additional text information related to the current FM-RDS or XM station, or MP3 song (if equipped).

**🎵 (Tune):** Turn this knob to select radio stations or, when a CD is playing, to select a track or MP3 file (if equipped).

Press the knob to adjust the tone (bass/treble) or speakers (balance/fade).

**BAND:** Press this button to switch to AM, FM, or XM (if equipped). With a CD playing, press this button to switch to the radio.

**CD/AUX (if equipped):** With the radio playing, press this button to switch to a CD or an auxiliary input device such as a portable audio player.

**FAV (Favorite) (if equipped):** Press this button to go through up to six pages of preset favorite radio stations. Select a preset station using the pushbuttons below the radio display.

**EQ (Equalization):** Press this button to select preset equalization settings.

**CAT (Category) (if equipped):** Press this button to find XM stations (if equipped) within a desired category.

**Auxiliary Input Jack** (if equipped): A portable audio player (such as an iPod® or MP3 player) can be connected to the auxiliary input jack located on the radio. Press the CD/AUX button to begin playing audio from the player over the vehicle speakers. To optimize speaker volume, fully increase the volume on the portable audio player.

### Radio Data System

When you tune to a Radio Data System (RDS) station, the station name and call letters will appear on the display instead of the frequency. RDS stations may also provide the time of day, a program type for current programming and the name of the program being broadcast.

RDS features are available for use only on FM stations that broadcast RDS information. RDS relies on receiving specific information from these stations and will work only when the information is available.

### Setting Preset/Favorite Stations

Before setting your preset or favorite stations, park the vehicle.

**Note:** Searching for audio stations or songs — or giving extended attention to entertainment tasks — while driving can lead you to look away from the road for prolonged periods, which may cause you to miss seeing things on the road that you need to see. Always keep your eyes on the road and your mind on the drive — and avoid engaging in extended searching for specific items while driving.

### Setting Preset Stations (Base Radio)

To set up to 18 preset stations:

1. Turn on the radio.
2. Press BAND to select FM1, FM2 or AM.
3. Tune in the desired radio station.
4. Press and hold one of the six push-buttons until a beep sounds.
5. Repeat steps 2–4 for each push-button on each band.

### Setting Favorite Stations (Uplevel Radio, if equipped)

You can set up to six pages of favorite radio stations. Each page can contain any combination of up to six AM, FM, or XM (if equipped) stations.



To set the number of favorite station pages:

1. Press the MENU button to display the radio setup menu.
2. Press the pushbutton located below the FAV 1–6 label on the radio display.
3. Select the desired number of favorite station pages.
4. Press the FAV button. You may now begin storing your favorite stations for the chosen number of pages.



To store favorite stations:

1. Press the BAND button to select AM, FM, or XM (if equipped).


2. Tune in the desired radio station.
3. Press the FAV button to display the page where the station is to be stored.
4. Press and hold one of the six push-buttons until a beep sounds.
5. Repeat the steps for each pushbutton on each page.

### Setting the Time


To set the time (without Date Display):

1. Turn on the radio.
2. Press the  (Clock) button until the hour numbers begin flashing on the radio display. Press the button again to adjust the minute numbers.
3. With either the hour or minute numbers flashing, use the  (Tune) knob to adjust the time.
4. Press the Clock button again to set the currently displayed time.

To set the time (with Date Display, if equipped):

1. Turn on the radio.
2. Press the  (Clock) button. Or, if equipped, press the MENU button until the clock option is displayed; and then press the pushbutton located under the clock option label. The HR, MIN, MM, DD, YYYY labels will appear on the display.



3. Press the pushbutton under any of the labels to be changed.
4. Press the pushbutton again, the right SEEK arrow or the FWD button to increase the numbers. Press the left SEEK arrow or the REV button to decrease the numbers. Rotating the  (Tune) knob also will increase or decrease the selected label.
5. Press the Clock or MENU button again to set the currently displayed time and date.



### Playing MP3 Files (if equipped)

Your audio system has the capability of playing a CD-R or CD-RW disc containing MP3 audio files. When playing, an MP3 label will be displayed.

See Section 3 of your Owner Manual.

### Multiple-Disc CD Player (if equipped)



To load a CD(s) in the in-dash 6-disc CD player:

- Press and release the LOAD  button. To load multiple CDs, press and hold the LOAD  button for two seconds. Follow the display prompts to load each CD.

To play a CD:

- Press the pushbutton below the arrow label on the display to select the desired CD number.

To eject a CD(s):

- Press the  EJECT button once to eject the CD that is currently playing. To eject all CDs, press and hold the  EJECT button for two seconds.

If a CD is not removed after several seconds, it will be pulled back into the player automatically.

**Note:** CDs with any affixed labels may jam in the CD player. Label a CD using a permanent marker. If more than one CD is inserted into the slot at a time, or if scratched or damaged CDs are played, the CD player could be damaged. When using the CD player, use only CDs in good condition without labels; load one CD at a time; and keep the CD player and the loading slot free of foreign materials, liquids or debris.

Refer to the Audio System Features section for information about the radio features of the multiple-disc CD player.

See Section 3 of your Owner Manual.

### Audio Steering Wheel Controls (if equipped)

The following audio controls are located on the steering wheel:

**+ – (Volume):** Pull up on the + or – button to increase or decrease the volume.



**△▽ (Next/Previous):** Press the up or down arrow to go to the next or previous radio station stored as a favorite or, when a CD is playing, to the next or previous track.

**SRCE (Source):** Press this button to switch between AM, FM, XM (if equipped), CD, and AUX.

**▷| (Seek):** Press this button to go to the next radio station on the same band.

**⏏ (Mute):** Press this button to mute the vehicle speakers. Press it again to turn on the sound.

See Section 3 of your Owner Manual.

## CONVENIENCE

### Exterior Lamps

#### Automatic Headlamp System

Your vehicle is equipped with an Automatic Headlamp System, which turns on the Daytime Running Lamps (DRLs) during the day and the headlamps and other exterior lamps at night or when necessary.

The system uses a light sensor, located on top of the instrument panel, to determine light conditions. For proper system operation, avoid placing any objects on or near the sensor.


#### Exterior Lamp Controls




The exterior lamp control knob, located on the left side of the instrument panel, can be rotated to the following positions:

**○ (On/Off):** Turn the knob to this position to turn off the Automatic Headlamp System and DRLs. Turn the knob to this position again to turn them on.

**AUTO (Automatic):** Turn the knob to this position to turn on the Automatic Headlamp System and DRLs.


 **(Parking Lamps):** Turn the knob to this position to turn on the parking lamps and taillamps.

 **(Headlamps):** Turn the knob to this position to turn on the headlamps and other exterior lamps.

See Section 3 of your Owner Manual.


## Interior Lamps

The following interior lamp controls are located on the left side of the instrument panel:

 **(Dome Lamp Override):** Press in this button to have the dome lamps remain off when the doors are open.




Press the button again so it returns to the extended position to have the dome lamps turn on automatically when a door is open.

 **(Instrument Panel Brightness):** Turn this pop-out knob to adjust the brightness of the instrument panel lights. Turn the knob fully clockwise to turn on the dome lamps.

See Section 3 of your Owner Manual.


## Cruise Control

The following cruise control buttons are located on the steering wheel:

 **(On/Off):** Press this button to turn the cruise control system on or off.

**– SET (Set):** Press this button to set a speed, or to decrease the speed if the system is active. When the cruise control speed is set, the cruise control light will illuminate on the instrument panel cluster.

**+ RES (Resume):** Press this button to resume a set speed, or to increase the speed if the system is active.

 **(Cancel):** Press this button to cancel the cruise control but retain the set speed in memory.


See Section 3 of your Owner Manual.





## Windshield Wipers





The following windshield wiper functions are located on the turn signal/multifunction lever:


 **(Mist):** For a single wipe, twist the band down to this position and release. For additional wipes, hold the band at this position.

 **(Off):** Twist the band to this position to turn off the wipers.

 **(Delay):** Twist the band up to set the delay time between wipes. The wipers activate more often as the band is rotated upward.

 **(Low):** Twist the band up to this position for steady wiping at low speed.

 **(High):** Twist the band up to this position for rapid wiping at high speed.

 **(Washer):** To spray washer fluid, turn the paddle at the top of the turn signal/multifunction lever toward the windshield and release. There will be a slight delay before the wipers are activated. This is normal and allows the washer to clean the entire windshield.

See Section 3 of your Owner Manual.

## Outside Power Mirrors (if equipped)

The outside power mirrors control is located on the driver's door. Turn the knob to select the desired mirror, and then move the knob in the desired direction to adjust the mirror angle.

The lower convex (spotter) mirror (if equipped) can be adjusted manually to provide a better viewing angle.

See Section 2 of your Owner Manual.

## 60/40 Swing-Out Side Door (if equipped)



The front swing-out side door has a check strap in the doorframe to keep the door from opening beyond 90 degrees.

To open the door beyond 90 degrees:

1. Close the door partially.
2. Pull the check strap toward you.
3. Open the door.

Use care not to overextend the door when the check strap is not engaged.

When the door is closed, the check strap will automatically re-engage.

See Section 2 of your Owner Manual.

## Rear Seat Removal and Installation (if equipped)

To remove the rear seats:

1. Disconnect each outboard shoulder belt on the bench seat by pressing the tip of a key into the release hole of the safety belt buckle while pulling up on the safety belt.



2. Locate the two locking pins on the inboard sides of the seat floor latch. If there are floor mats, the pins are under a flap cut into the mat. The driver-side pin has a gray handle marked with an "L." The passenger-side pin has a black handle marked with an "R."
3. Pull each pin handle up to disengage the pins. Pull out the pins.
4. Pull the seat rearward about two inches and lift the seat from the floor rails.
5. Remove the seat.



To install the rear seats:

1. Position the seat into the open slots in the floor rails and push the seat forward, hooking the seat onto the rails.
2. Install the locking pins into the seat base on the inboard sides of the seat floor latch. Move the seat to line up with the pins in the seat base.
3. Install the pin marked "R" on the passenger's side and the pin marked "L" on the driver's side.
4. Push the pins down into the retaining clips. Check that the pins are locked in place.
5. Connect each shoulder belt by inserting the latch plate into the buckle attached at each outboard position of the bench seat.

See Section 1 of your Owner Manual.



## PERFORMANCE & MAINTENANCE

### StabiliTrak® – Stability Control System



StabiliTrak® is an advanced computer-controlled vehicle stability enhancement system that automatically uses the functions of the antilock brakes, traction control and stability control to help you keep the vehicle continuing in the same direction that the steering wheel is pointed. When activated, the system may reduce engine power to the wheels and apply braking to individual wheels as necessary to help you maintain directional control of the vehicle.

When you first start your vehicle and begin driving, you may hear or feel the system going through several diagnostic checks. You may also feel a reduction in acceleration or hear a noise or vibration while the system is active. This is normal.

#### StabiliTrak Button


Parts of the StabiliTrak system can be turned off at vehicle speeds below 20 mph. The system automatically will turn back on when vehicle speed exceeds 20 mph. It is recommended to leave the system on at all times for normal driving. It may be necessary to turn off the system if the vehicle is stuck in sand, mud or snow.



To disable the system, press and hold the  (StabiliTrak) button, located on the instrument panel, for more than five seconds. The StabiliTrak Off message will be displayed and the StabiliTrak light will illuminate. Press the  button again to turn the system back on.

See Section 4 of your Owner Manual.

### Tire Pressure Monitor

The Tire Pressure Monitor alerts you when a significant reduction in pressure occurs in one or more of your vehicle's tires by illuminating the  (Low Tire Pressure) warning light on the instrument panel cluster. The low tire pressure warning light will remain on until you correct the tire pressure. A CHECK TIRE PRESSURE message may also appear on the DIC.

#### Correcting the Tire Pressure

When the low tire pressure warning light illuminates, you must inflate the tire to the proper tire pressure (just as you must refuel the vehicle when the low fuel warning light illuminates). The Tire and Loading Information label shows the correct tire pressure for the tires when they're cold. "Cold" means your vehicle has been sitting for at least three hours or driven no more than one mile.

You can temporarily clear the DIC message by acknowledging it with your DIC controls. However, at the next vehicle start-up, the DIC message will reappear if the tire pressure has not been corrected.

During cooler conditions, the low tire pressure warning light may appear when the vehicle is first started and then turn

off as you start to drive. This could be an early indicator that your tire pressures are getting low and the tires need to be inflated to the proper pressure.

**Note:** The Tire Pressure Monitor can alert you about low tire pressure, but it doesn't replace normal monthly tire maintenance.

See *Section 5 of your Owner Manual*.

### Diesel Particulate Filter (if equipped)

The Duramax Diesel engine is equipped with a Diesel Particulate Filter (DPF) that will filter or trap particulates (solid particles in the exhaust exhibited as black smoke) before they can be emitted into the atmosphere. The DPF will occasionally need to be cleaned of accumulated solids. During a cleaning, the exhaust gas temperature is warmed so that the accumulated particulate matter in the DPF will be safely converted to harmless gases. This feature has been designed to operate automatically, with limited driver involvement.

For effective DPF cleaning, the vehicle will need to operate continuously for approximately 20 minutes and at speeds greater than 30 mph. If the vehicle is returned to idle during the cleaning process, the driver may notice a slightly different sound or a slightly elevated engine idle speed. This is normal.

If the vehicle is not being operated in a manner to allow effective automatic DPF cleaning, the CLN EXH FILTER warning lamp will illuminate.

See your Duramax Diesel Engine Owner Manual for more information.

### Oil Life System

The Oil Life System calculates engine oil life based on vehicle use and displays the CHANGE ENGINE OIL SOON message when it's necessary to change your engine oil and filter. This is based on engine operation and driving conditions, not mileage. The Oil Life System should be reset to 100% only following an oil change.

To reset the Oil Life System:

1. Turn the ignition key to Run with the engine off.
2. Fully press and release the accelerator pedal slowly three times within five seconds.
3. Turn the key to Lock.

See *Section 5 of your Owner Manual*.





## OWNER INFORMATION

### Roadside Assistance

**Chevrolet: 1-800-CHEV-USA**  
(1-800-243-8872)

**GMC: 1-800-GMC-8782**

(1-800-462-8782)

TTY Users: 1-888-889-2438

As the proud owner of a new Chevrolet or GMC vehicle, you are automatically enrolled in the Chevrolet or GMC Roadside Assistance program. This value-added service is intended to provide you with peace of mind as you drive around town or travel the open road.

Roadside Assistance features a toll-free number staffed by a team of technically trained advisors who are available 24 hours a day, 365 days a year. The advisors can provide minor repair information or make arrangements to tow your vehicle to the nearest Chevrolet or GMC dealer.

GMC will provide the following services for 5 years/100,000 miles at no expense to you:

- Fuel delivery
- Lockout service (identification required)
- Tow to nearest dealership for warranty service
- Flat tire assistance
- Jump starts

In many instances, mechanical failures are covered under Chevrolet's or GMC's comprehensive warranty. However, when other services are utilized, our advisors will explain any payment obligations you might incur.

For prompt and efficient assistance when calling, please provide the following information to the advisor:

- Location of the vehicle
- Telephone number and your location
- Vehicle model, year and color
- Vehicle mileage
- Vehicle Identification Number (VIN)
- Vehicle license plate number

Chevrolet and GMC reserve the right to limit services or reimbursement to an owner or driver when, in Chevrolet's or GMC's judgment, the claims become excessive in frequency or type of occurrence.

### My GMLink

The Chevrolet Owner Center and GMC Owner Center at My GMLink are complimentary services that provide one-stop resources for Chevrolet and GMC owners. Exclusive member benefits include online service reminders, vehicle maintenance tips, online owner manual, special privileges and more. Sign up today at [www.mygmlink.com](http://www.mygmlink.com).

Certain restrictions, precautions and safety procedures apply to your vehicle. Please read your Owner Manual for complete instructions. All information contained herein is based on information available at the time of printing and is subject to change without notice. Copyright 2008 by GM Corp. All rights reserved.



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